

# IMPORTANT GUIDELINES

## HOW TO ENSURE THE BEST PERFORMANCE FROM ELIA VACUUM FLASKS AND JUGS

*(for your safety and optimum performance,  
please read this guide carefully before use)*

*We appreciate your decision to purchase an Elia quality product. Please read the important guidelines below and overleaf. By following these guidelines, we are confident that your Elia product will give you top performance and optimum satisfaction for years to come. Thank you.*

## IMPORTANT NOTICE

- This product is for table-top use only. In order to avoid spillage, **please keep upright at all times**.
- Do not store or use when in any mode of travelling, as this product is **only for table-top purposes**.
- Regularly check that the base is securely screwed tight before filling with a beverage. This avoids accidental damage and also ensures your safety.
- For your safety, remember that Elia Vacuum Flasks and Jugs maintain a very high thermal efficiency with hot beverages. Never forget that a hot beverage is stored. Only knowledgeable persons should handle this product. Keep away from children.
- We recommend that after using your Elia Vacuum Flask or Jug, you always wash the stopper in warm water with washing-up liquid and leave to soak overnight. After rinse thoroughly under a warm tap water flow. Leave to drain and dry. For products which incorporate a “one-touch” pouring system and when the stopper becomes inoperative, repeat this process, with the stopper immersed in warm water with washing-up liquid, and open and close the stopper repeatedly. This should eliminate the problem.
- The stopper assembly is available as a replacement part. If accidentally broken, then a replacement can be obtained from your local stockist, or contact Elia direct on the telephone number below, quoting the model number, which is stated on the base or side of the product.
- If your stopper requires repair or perhaps replacement, post only the stopper to the address below, as this will save you unnecessary postal charges.

PLEASE TURN OVER

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## HOW TO USE

- We recommend that before using, pre-fill with warm water for hot beverages or cold water for cold beverages. This ensures the very best performance from your Elia product and optimises thermal retention.
- Always make certain you only fill to 3 centimetres below the rim, for both hot or cold beverages, as this enables the stopper to be safely secured to avoid spillage.
- Keep the stopper off or in the “open” position when not in use, for this will aid quick drying.
- Virtually all Elia Vacuum Flasks and Jugs incorporate a convenient push-button for easy pouring. If this is included then lightly press the button at the top, or turn open/close button and the spout automatically opens for pouring. A second light push locks and closes the spout, thus achieving maximum thermal retention and safety.

## HOW TO CLEAN

- Thoroughly rinse your Elia product before use and with washing-up liquid after use. Make sure all former contents are properly removed. After the product is thoroughly cleaned, leave to drain and dry.
- Always clean the exterior shell with a warm, soft damp cloth and wipe dry.
- To remove stubborn stains from the inner glass container; insert one dessert spoon measure of soda crystals, which can be purchased from a Supermarket, and fill with hot water. Secure the stopper and leave overnight. Always rinse several times after this operation, making absolutely sure the inner glass bottle is clean. For method to clean the stopper please refer to the IMPORTANT NOTICE overleaf.
- Your Elia product is recommended to be regularly and carefully cleaned throughout. Dry carefully and make sure the inner glass bottle is in place and the base secured firmly when reassembling.
- Do not use a wire brush or pot-scourer, for these will damage the glass bottle.
- Do not put your Elia product in a dishwasher, and do not immerse in water.
- For your safety and health, do not clean with chemical cleaners or detergents, other than mentioned herein.

## HOW TO CHANGE THE INNER GLASS BOTTLE

- To purchase an inner glass bottle contact your local stockist or Elia direct. State the model number and capacity you require. The model number is indicated on the base or the side of the product.
- To replace, loosen the base by turning to the left (anti-clockwise). Remove the base and old glass bottle. Should the old bottle have been damaged or broken in any way, make certain all glass pieces are safely removed. Be sure to retain the rubber seal, which will be used again with your replacement glass bottle. Carefully insert the new glass bottle. Make sure it is secure and the rubber seal is in position. Replace the base of the product and tighten securely by turning to the right (clockwise).
- A knowledgeable person must change the inner glass bottle.

## IMPORTANT PRECAUTIONS!

- For your safety, always use your Elia product with great care. The replaceable double glass-lined vacuum filled inner bottle provides you with very efficient thermal retention, but it is fragile. Never forget to always handle with great care, for this will reduce the risk of breakage.
- Always pour the contents into a cup or vessel. Do not drink directly from the product. This will avoid dangerous scalding from hot drinks. Do not place products filled with hot beverages, in windy or draughty places, for this will avoid dangerous spillage.
- Always store your Elia product in a safe place and keep away from children or those inexperienced to handle safely. This product must be operated and stored in an upright position.
- Do not consume any beverage after the product has been accidentally dropped or subjected to a hard shock of any kind. In such circumstances always remove the beverage, dismantle carefully looking for damage or glass fragments. Thoroughly check for damage before using again.
- Do not insert ice cubes or frozen food matter, stir with any metal object or insert any metal object whatsoever. This will minimise the risk of glass bottle breakage.
- Do not fill your Elia product with carbonated drinks of any kind. This will avoid leakage through the spout or lid and possible damage to the glass bottle.
- Do not fill with warm milk or baby food as temperatures above ambient may lead to growth of micro-organisms capable of causing gastro-enteritis. However, this does not apply to hot or cold milk.
- Do not place on hot surfaces or attempt to heat contents from the exterior; such as ovens, microwaves or hot plates.
- Do not attempt to cool contents by placing in a refrigerator, freezer or similar, for this will achieve nothing, as the inner container is vacuum-filled and therefore thermally resistant.
- Your Elia product is specifically designed for table-top use. We do not recommend this product for other than table-top usage only. Please refer to the IMPORTANT NOTICE overleaf.
- For your safety, remember that Elia Vacuum Flasks and Jugs maintain very high thermal efficiency with hot beverages. Never forget that a hot beverage is stored. Keep away from children. Only knowledgeable persons should handle this product.
- If food is contained, please do not use the automatic stopper. Remove the stopper, and pour direct from the mouth in order to avoid food particles blocking the automatic stopper mechanism.

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*Every Elia quality product, from the individual parts to the finished product and throughout the fully automated processes, undergoes a comprehensive series of stringent quality checks to ensure efficient and effective use and a long service life for you.*